From: Lopez, Serina

**Sent:** Friday, November 14, 2008 10:54 AM

To: mqueahpama@yakama.com; angel@yakama.com; Lemos, Norma (DSHS/HCS); Tate, Maxine

(DSHS/HCS); Garcia, Linda S (DSHS\HCS); Strom, Sheila (DSHS/HCS)

Cc: Downs, Beth; Garcia, Vicky (DSHS/HCS); Blythe, Corrie

Subject: November HCRR Spotlight!!

**Good Morning Everyone!** 

This month I'm thrilled to share with you some GREAT new Individual Providers willing to work in your area!!



## **NOVEMBER SPOTLIGHT:**

A recent new member added to our Referral Registry family is Marie who is bilingual (Spanish/English) female who is available to Mornings & Afternoons in the & Prosser areas. Marie has over 6 years experience working as a caregiver.

Another recent active member is <u>Valentine</u>!! A new male provider added to our registry. Valentine is available to work Monday – Friday mornings & afternoons. Valentine will work evenings and weekends if needed. Valentine is willing to travel to Toppenish, Zillah, Wapato, Granger, & Buena areas.

We have many other available IP(s) that are interesting in working for your clients. I assist the consumer (a COPES or MPC client) by filling out most of the application for them based on the information in CARE. I also, contact each provider before sending a list to the client or their representative. This way all of the names on a caregiver list are willing to work for the client's specific schedule and needs. I can also provide the consumer with some technical assistance such as ideas as to interview questions to ask, and things to look for in a provider.

THANK YOU to YN AAOA Maryann and Angel for their October referrals. So give me a jingle at 509-829-3905 or feel free to email me with any referral or questions.

Thank you for your time Happy Thanksgiving!!





## Serina Lopez,

SE WA ALTC & REFERRAL REGISTRY ALTC Information Specialist & Referral Registry Coordinator PO Box 1277 Zillah, WA 98953 509-829-3905 FAX: 509-829-3893

http://www.altcwashington.com/ http://www.hcqa.wa.gov/